July 27, 2017

United States Senate Washington, D.C. 20510

## Dear Senator:

The undersigned state banking trade associations which represent our nation's more than 5,800 community banks urge your support for Senator Mike Crapo's Congressional Review Act (CRA) joint resolution of disapproval (S.J. Res. 47) for the Consumer Financial Protection Bureau's (CFPB's) recently finalized arbitration rule. If the rule is allowed to stand, it will encourage the filing of frivolous class action lawsuits which have the potential to devastate community banks.

The community bank business model is built on long-term customer and community relationships. Abusive practices have absolutely no place in this business model. Community banks invest heavily in resolving customer complaints amicably and on a timely basis. When a dispute cannot be resolved, a speedy and fair resolution is the best outcome for all parties.

For many community banks, arbitration is an alternative to lengthy and prohibitively expensive litigation. Arbitration provides an impartial forum that allows all parties to have their case heard and evidence evaluated by a qualified tribunal. Rulings are made in a timely manner.

With your support for S.J. Res. 47, arbitration will be preserved as a fair, established, and cost-effective tool of dispute resolution. This is the best outcome for consumers, community banks, and the broader economy.

Thank you for your consideration.

## Sincerely,

Alabama Bankers Association, Inc.	Arkansas Community Bankers
Arizona Bankers Association	California Community Banking Network
<b>Independent Bankers of Colorado</b>	Florida Bankers Association
Community Bankers Association of Georgia	Community Bankers of Iowa (CBI)
Idaho Bankers Association	Community Bankers Association of Illinois
Indiana Bankers Association	Community Bankers Association of Kansas

Bluegrass Community Bankers Association	Louisiana Bankers Association
Massachusetts Bankers Association, Inc.	Maryland Bankers Association
<b>Maine Bankers Association</b>	Community Bankers of Michigan
Independent Community Bankers of Minnesota	Missouri Independent Bankers Association
Mississippi Bankers Association	Montana Independent Bankers
Independent Community Banks of North Dakota	Nebraska Independent Community Bankers
New Hampshire Bankers Association	New Jersey Bankers Association
Independent Community Bankers Association of New Mexico	Independent Bankers Association of New York State
Community Bankers Association of Ohio	Community Bankers Association of Oklahoma
Oregon Bankers Association	Pennsylvania Association of Community Bankers
<b>Independent Banks of South Carolina</b>	Independent Community Bankers of South Dakota
<b>Tennessee Bankers Association</b>	Independent Bankers Association of Texas
Virginia Association of Community Banks	Vermont Bankers Association, Inc.
<b>Community Bankers of Washington</b>	Wisconsin Bankers Association
Community Bankers of West Virginia	<b>Wyoming Bankers Association</b>