

▶ AVAILABLE WEBINARS

Robbery Awareness

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ICBA Community Banker University offers specialized web-based professional training for busy community bankers like you. These instructor-led, 60–90-minute sessions keep you up to date on the latest regulatory compliance activity, corporate governance, industry best practices, and special interest topics.

New webinars are offered monthly, and more than 100 webinars are available on demand.

Format

Webinars are available in two formats:

- Real-time
- On-demand recordings

Note: All webinars dated in the past are available on demand.

Pricing

	Members	Non-members	Unlimited Webinar Pass Subscriber
Real-Time	\$199	\$299	\$0
On-demand	\$219	\$319	\$0

Unlimited Webinar Pass Subscription

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Continuing Professional Education Credit

ICBA is approved for Group Internet Based delivery of continuing professional education. To be awarded full CPE credits, you must be present and attend the entire real-time webinar session.

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2023 Webinar Listing

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2023

JANUARY

01/12 | Basics of Banking, Overview, What We Do!

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/17 | The Fed Springs a Liquidity Trap: What Banks Should Do Now

Instructor: Peter Weinstock, Partner; Jason Rader, National Industry Leader; and Dan Stimpson, Broker
Company: Hunton Andrews Kurth; Forvis; Stifel

01/19 | Robbery Awareness

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

01/24 | Digital Transformation Demystified Series - Part 1: Digital Transformation 101

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

01/25 | Introduction to Commercial Lending

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

01/26 | Digital Transformation Demystified Series - Part 2: Digital Transformation (Inside and Outside the Bank)

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

01/31 | Digital Transformation Demystified Series - Part 3: Building or Perfecting a Digital Transformation Plan

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

2023

FEBRUARY

02/01 | C&I Lending in Today's Market, What You Need to Know, How to Set Yourself Apart

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

02/02 | Digital Transformation Demystified Series - Part 4: Working with Digital Transformation Partners

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI

Company: Wipfli

02/07 | Digital Transformation Demystified Series - Part 5: Preparing for Potential Challenges in Digital Transformation

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI

Company: Wipfli

02/07 | A Summary of the Newest UCC Provisions Related to Digital Assets that are (Possibly) Coming to Your State

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck, PC

02/09 | FedNow Service Overview

Instructor: Kristen Ritter, Compliance Leader Engagement

Company: TIB

02/15 | Elder Fraud

Instructor: Barry Thompson, Speaker and Consultant

Company: Thompson Consulting Group

02/16 | Regulatory Hot Topics

Instructor: Carleton Goss, Counsel

Company: Hunton Andrews Kurth

02/28 | Capital Planning, Capital Alternatives and Uses of Capital

Instructor: Jacque Kruppa, Counsel

Company: Hunton Andrews Kurth

2023

MARCH

03/01 | Q1 ICBA Community Bank Briefing

Instructor: ICBA

Company: ICBA

03/07 | Community Bank Guide to Reg. O

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck, PC

03/07 | Q1: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

03/23 | Supreme Court Update: What Happened in 2022 and What's on the Horizon for 2023

Instructor: Mike Friedman, Principal and Eileen Keefee, Principal

Company: Jackson Lewis, PC

03/28 | SECURE 2.0

Instructor: Jonathan Yahn, Senior Attorney

Company: Ascensus

03/30 | Building a Culture that Develops Future Leaders

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

2023

APRIL

04/04 | 2023 Legislative Update

Instructor: Professionals from Ascensus

Company: Ascensus

04/13 | A Detailed Look at Share Repurchase Transactions

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck, PC

04/18 | Negotiation Competence for Leaders in the Workplace

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

04/19 | Fintech/Third Party Risk Management

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

04/20 | Key Risks in Agriculture Lending

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

04/25 | Annual Regulatory Training Requirements for Seasoned Bankers

Instructor: Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

04/27 | Effective Strategic Planning for Community Banks

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck, PC

2023

MAY

05/02 | Commercial Real Estate Lending, Understanding the Market, the Numbers and Beyond.

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

05/04 | Manage Your Core Assets... Relationships, Teams, Brand

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

05/10 | Reg-E Overview

Instructor: Kristen Ritter, Compliance Leader Engagement

Company: TIB

05/11 | Creating the Right ERM Program for YOUR Community Bank

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

05/16 | Brokered Deposits and Core Funding

Instructor: Marysia Laskowski, Associate

Company: Hunton Andrews Kurth

05/17 | Managing the Three Rs of the Post-COVID-19 Workforce: The Great Resignation, Retention, and a Possible Recession

Instructor: Stephanie Peet, Principal and Dan Blanchard, Associate

Company: Jackson Lewis, PC

05/18 | IRA Fundamentals

Instructor: Professionals from Ascensus

Company: Ascensus

2023

JUNE

06/05 | Q2: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

06/06 | Succession Planning for Your Community Bank's Future (and Survival)

Instructor: Cliston "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck, PC

06/07 | The Active Shooter

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

06/07 | Understanding Your Bank Financial Statements and CAMELS Ratings

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

06/14 | Q2 ICBA Community Bank Briefing

Instructor: ICBA
Company: ICBA

06/15 | Effective Marketing in a World Driven by Technology and Compliance

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

06/20 | Vendor Management - How Model Risk Fits In

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

06/21 | Regulatory Hot Buttons

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth

06/22 | CAMELS, Understanding How Your Bank Is Measured

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

2023

06/27 | Solutions for Digital Advertising Compliance Challenges

Instructor: Rhonda Handy, Vice President Risk and Compliance

Company: Mills Marketing

06/28 | HSA Fundamentals

Instructor: Professionals from Ascensus

Company: Ascensus

2023

JULY

07/11 | Personal and Business Tax Return Analysis, Tracing the Numbers and the Forms

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

07/12 | Third Party Risk, Including Fintech Relationships

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

07/13 | Fair Banking and How it Affects Marketing

Instructor: Rhonda Handy, Vice President Risk and Compliance

Company: Mills Marketing

07/18 | IRA Issues: Top 10 Wrap-Up (2023 Edition)

Instructor: Professionals from Ascensus

Company: Ascensus

07/19 | Domestic Violence and Work Environment

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

07/20 | Utilizing Market Research for Marketing and Advertising Community Banking

Instructor: Cleve Corlett, PhD - Brand Planning; Joy Levin, MBA , Founder - Brand Planning; ICBA Marcom Staff

Company: Brand Planning and ICBA Marcom Staff

07/25 | Community Bank Expense Practices (What to Do and What Not to Do)

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck

07/26 | Maintaining Your CECL Model

Instructor: Chase Ogden, Quantitative Consultant and Mike Guglielmo, Managing Director

Company: Darling Consulting Group

07/27 | Integrating Your Business Continuity Management into Your Enterprise Risk Management Program

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

2023

AUGUST

08/03 | Corporate Governance for Banks and Bank Holding Companies

Instructor: Nate Jones, Associate
Company: Hunton Andrews Kurth

08/09 | Internal Fraud: A Look at the Thieves from Within

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

08/10 | Tax Return Analysis, A Global Perspective

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

08/15 | Strategies for Succession Planning and Talent Management

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

08/16 | HSAs: Top 10 Wrap-Up (2023 Edition)

Instructor: Professionals from Ascensus
Company: Ascensus

08/22 | The Thin Line Between Running and Ruining a Bank

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck

08/23 | Customer Due Diligence Best Practices

Instructor: Kristen Ritter, Compliance Leader Engagement
Company: TIB

08/24 | Community Development Services and Loans

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners

08/30 | Liquidity Risk: Leading Practices in Stress Testing, Assumption Support, and Backtesting

Instructor: Mike Guglielmo, Managing Director and Tim Daniels, Senior Risk Management Consultant
Company: Darling Consulting Group

2023

SEPTEMBER

09/07 | Q3:Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

09/13 | Handbooks: What you Need to Have, Add, or Change

Instructor: Mike Hekle, Principal
Company: Jackson Lewis, PC

09/14 | If You Don't Build Trust, You Won't Build a Relationship

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

09/19 | What Comes Next in "This" Recession? Lessons in Credit and Risk Management

Instructor: Justin Bakst, Managing Director and John Demeritt, Managing Director
Company: Darling Consulting Group

09/20 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

09/26 | Cannabis in Banking

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth

09/27 | Q3 ICBA Community Bank Briefing

Instructor: ICBA
Company: ICBA

09/28 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

2023

OCTOBER

10/03 | Measuring and Managing Liquidity

Instructor: Keri Cooks, Managing Director

Company: Darling Consulting Group

10/11 | Marketing to Millennials

Instructor: Austin Bader, Director of Digital Strategy; Ellen Carlton, Director of Strategy; Rob Birgfeld, EVP Chief Marketing Officer

Company: Spurrier Group; Tilt Creative & Production; ICBA MarCom

10/12 | CRA Strategies

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners

10/17 | Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

10/25 | BSA/AML Model Evolution in a Rapidly Changing World: How Recent Changes in Technology and Current Events Are Affecting Our BSA/AML Programs

Instructor: Sam Chen, Quantitative Consultant and Deborah Gordon, Quantitative Consultant

Company: Darling Consulting Group

10/26 | Back It Up! ACH for Operations

Instructor: Michele Barlow, Senior Vice President

Company: MACHA

2023

NOVEMBER

11/08 | Credit Risk: CECL, Stress Testing, and Where We Go from Here

Instructor: Sam Chen, Quantitative Consultant and Joe Montalbano, Quantitative Consultant

Company: Darling Consulting Group

11/09 | Protection of Confidential Proprietary Business Information

Instructor: Joe Lazzarotti, Principal

Company: Jackson Lewis, PC

11/15 | Strategic Planning for Your Community Bank - It's All About Your Strategy!

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

11/29 | BSA Hot Topics

Instructor: Kristen Ritter, Compliance Leader Engagement

Company: TIB

11/30 | Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

2023

DECEMBER

12/5 | Q4: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

12/7 | Improving Your Credit Committee Presentations, Effective Communication of the Risk

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

12/12 | Protect Yourself-The Proper Handling of Government Reclamations & Garnishments

Instructor: Michele Barlow, Senior Vice President

Company: MACHA

12/13 | Q4 ICBA Community Bank Briefing

Instructor: ICBA

Company: ICBA

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JANUARY

01/05 | Basics of Banking: An Overview

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

FEBRUARY

02/08 | Basic Personal & Business Tax Return Analysis

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

02/15 | Credit Risk Basics

Instructor: Brad Stevens, President
Company: Stevens Risk Management

02/17 | UCA Cash Flow Management

Instructor: Brad Stevens, President
Company: Stevens Risk Management

2022

MARCH

03/14 | Introduction to Consumer Lending

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

03/23 | Compliance Update 2022 - Part 1

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader
Company: TIB Consulting Solutions

03/17 | Agriculture Lending Risks

Instructor: Brad Stevens, President
Company: Stevens Risk Management

03/29 | BaaS, Online Lending & Digital Banking

Instructor: Peter Weinstock, Partner and Heather Eastep, Partner
Company: Hunton Andrews Kurth

APRIL

04/05 | Introduction to Commercial Lending

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

04/12 | Maintaining Organizational Relevancy: A Guide to Compliance Issues for Community Bank Directors

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader
Company: TIB Consulting Solutions

04/26 | A TCPA Primer – Everything Banks Should Know to Market Compliantly

Instructor: Abby Lyle, Counsel and Aliza Malouf, Associate
Company: Hunton Andrews Kurth

04/27 | Financial Institution Security Update

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

2022

MAY

05/03 | Creating the Right ERM Program for YOUR Community Bank

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

05/04 | Maintaining Organizational Relevancy: Avoiding Common Mistakes in Community Bank M&A

Instructor: Philip Smith, President

Company: Gerrish Smith Tuck

05/12 | BSA Update 2022 - Part 1

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader

Company: TIB Consulting Solutions

05/17 | Business Law Basics and Lender Liability

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

05/26 | ESG Perspectives - What your Bank Can Do

Instructor: Heather Eastep, Partner and Nate Jones, Associate

Company: Hunton Andrews Kurth

JUNE

06/07 | Stress Testing, AOCI, Concentration Issues and What's Now Driving Capital Plans and Raises

Instructor: Peter Weinstock, Partner and Jacque Kruppa, Counsel

Company: Hunton Andrews Kurth

06/09 | Negotiation Competence for Leaders in the Workplace

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

2022

06/09 | Working with Troubled Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management

06/14 | Key Ratio Analysis: Calculating and Interpreting the Numbers Correctly!

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

06/15 | Maintaining Organizational Relevancy: Understanding Financial Issues in M&A Transactions

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck

06/16 | U.S. Fintech Landscape (Business, Legal and Regulatory Issues)

Instructor: Erin Fonte, Partner and Rachael Craven, Counsel
Company: Hunton Andrews Kurth

06/21 | Maintaining Organizational Relevancy: Ensuring Regulatory Compliance for Intercorporate Transactions

Instructor: Cliston "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck

06/22 | Check Fraud 2022

Instructor: Greg Benson, Managing Director and CEO
Company: Thompson Consulting

JULY

07/12 | Maintaining Organizational Relevancy: Liquidity Strategies for Illiquid Community Bank Stocks

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck

07/13 | Financial Crime-Part 1

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

2022

07/19 | Commercial and Industrial (C&I) Lending in Today's Competitive Market

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

07/20 | Financial Crime-Part 2

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

07/21 | Regulation E – All Clear or Clear as Mud?

Instructor: Abby Lyle, Counsel and Aliza Malouf, Associate

Company: Hunton Andrews Kurth

07/28 | Financial Crime-Part 3

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group

07/28 | Integrating Your Business Continuity Management into Your Enterprise Risk Management Program

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

AUGUST

08/02 | Compliance Update 2022 - Part 2

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader

Company: TIB Consulting Solutions

08/10 | Maintaining Organizational Relevancy: New Ideas for Your Old Strategic Plan

Instructor: Philip Smith, President

Company: Gerrish Smith Tuck

08/11 | Tax Return Analysis

Instructor: Brad Stevens, President

Company: Stevens Risk Management

2022

08/18 | Inflation: Does it Matter to Community Banks

Instructor: Jim Reber, President and CEO

Company: ICBA Securities

08/25 | Strategies for Succession Planning and Talent Management 2022

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

08/30 | Commercial Real Estate (CRE) Lending in Today's Economy

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

08/31 | Maintaining Organizational Relevancy: Implementing Appropriate Compensation Practices for Community Banks

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck

SEPTEMBER

09/13 | Taking an Entrepreneurial Approach to Running Your Bank (An Executive Briefing for Your C-Suite)

Instructor: Ray Adler, CEO

Company: BTI Growth Advisors

09/14 | Banking Crypto

Instructor: Heather Eastep, Partner and Carl Goss, Counsel

Company: Hunton Andrews Kurth

09/20 | How to Craft an Effective Commercial Loan Write-Up

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

09/20 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

2022

09/22 | Robbery Awareness 2022

Instructor: Barry Thompson, Speaker and Consultant

Company: Thompson Consulting Group

OCTOBER

10/05 | Loan Committee Presentation Skill Training

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

10/12 | The Best Data Management Philosophy Is 'Use What You Have'

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

10/13 | Fourth Quarter Playbook: Strategies for 2022

Instructor: Jim Reber, President and CEO

Company: ICBA Securities

10/18 | Maintaining Organizational Relevancy: Key Insurance Issues for Community Banks

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck

10/20 | Credit Risk in Commercial Real Estate

Instructor: Brad Stevens, President

Company: Stevens Risk Management

2022

NOVEMBER

11/01 | BSA Update 2022 - Part 2

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader

Company: TIB Consulting Solutions

11/17| Maintaining Organizational Relevancy Properly Responding to an Unanticipated Compliance Emergency

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck

11/08 | Advanced Financial Statement and Cash Flow Analysis

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

11/09| Six Keys to Effective Commercial Business Development

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

11/10 | Corporate Governance

Instructor: Nate Jones, Associate

Company: Hunton Andrews Kurth

11/16| Charter Conversions

Instructor: Carl Goss, Counsel

Company: Hunton Andrews Kurth

11/29 | Strategic Planning for FI - It's All About Your Strategy

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

11/30| Converting Customer Satisfaction into Customer Loyalty

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

2022

DECEMBER

12/06 | Maintaining Organizational Relevancy:

Properly Preparing for a Community Bank Acquisition

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck

12/13 | Advanced Tax Return Analysis

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates