



ICBA
Education



Midyear Momentum. Year-End Results.

You've evolved. Have your processes?

Training Guide
June 2026



Take the **Trusted Path** for Your Funding Needs

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ICBA
Education

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All pricing reflects
ICBA Member rates.

Don't Let Outdated Processes Slow You Down

Even in the most well-run organizations, there are always opportunities to change, grow, innovate, and improve. The most effective organizations take time to re-evaluate how they work—asking questions and challenging assumptions along the way.

It's easy to fall into an “if it isn't broken” or “we've tried that before” mindset. But in today's dynamic, technology-driven workplace, it's important to recognize that current practices don't always remain best practices.

At ICBA Education, we build process improvement into our weekly team meetings. I encourage my team to challenge assumptions—poke holes, ask questions, suggest ideas, and experiment. We also stay closely attuned to shifts in the industry and adjust our approach accordingly. For example, ICBA Education recently introduced a dedicated AI curriculum within our Data & Analytics programming, now evolved into the Data Analytics & AI Institute. The new curriculum is designed to help community banks use AI to improve back-office operations, drive customer engagement, and boost efficiency across departments.

Here are five ways ICBA Education makes process improvement part of our culture:

Make it safe to speak up. This isn't about blame or failure—it's about identifying opportunities to improve workflows and increase efficiency.

Build it into performance goals. Tie process improvement and innovation to employees' annual objectives.

Look outside banking for ideas. Other industries offer valuable best practices that can be adapted to drive progress within your bank.

Encourage small experiments. Test ideas on a small scale. Quick pilots make it easier to adapt and evolve without significant risk.

Set the example. When leaders openly question how work gets done—and act on feedback—it signals that change is encouraged and valued.

If you're looking for additional ways to think about working and process improvement, explore one of our upcoming Innovation Workshops. These sessions focus on the intentional development and adoption of ideas, technologies, products, and business models that improve how financial services are delivered and experienced. Visit icba.org/seminars to learn more.



Be well,



Senior Executive Vice President, Chief Learning & Experience Officer
ICBA Education

For more thought leadership on the future of work, read Lindsay LaNore's bi-monthly column in Independent Banker magazine at independentbanker.org.

Invest in Your Future and the Future of Your Bank

Certification Programs

ICBA certification programs help you stay ahead of industry changes, refine your expertise, validate your professional competency, and connect you to a community of like-minded professionals who share your commitment to excellence and growth.



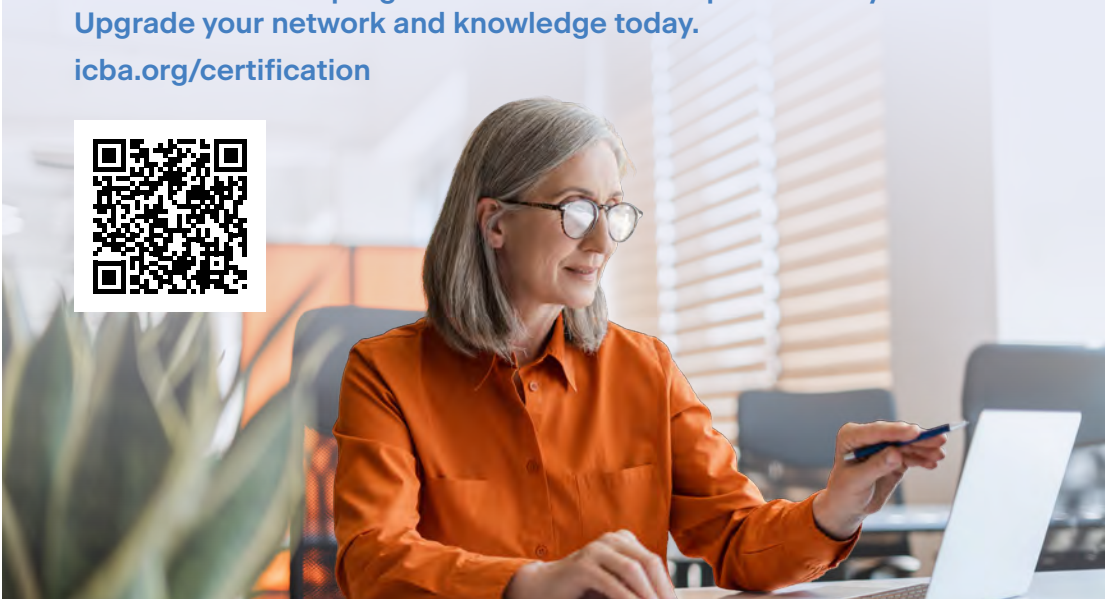
Certifications available in 11 specialties:

- Audit
- Bank Security
- BSA/AML
- Compliance
- Consumer Lending
- Commercial Lending
- Credit Analysis
- Data Analytics and AI
- Enterprise Risk Management
- Information Technology
- Marketing

Certification programs include a live classroom-style program, an exam to test knowledge, and ongoing education requirements to keep your certification active. Participants who meet the requirements and earn their certification receive a nationally recognized designation, validating their expertise in your field.

**Most certification programs are offered multiple times a year.
Upgrade your network and knowledge today.**

icba.org/certification



Audit

Events

Auditing IT General Controls Seminar

Oct. 1-2 | Livestream | 11 CPE | \$695

Audit Institute

Oct. 6-8 & Oct. 13-15 | Livestream | 42.5 CPE
\$3,299 | + \$500 certification exam fee



Online Courses

Auditing a Community Bank Trust Department

Auditing: The Basics

Regulatory Accounting and Operational Auditing

There are many individual courses related to Audit in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699-\$6,499).

Audit Certificate Program

\$999

Webinars

Top Audit Findings in Payment Systems Webinar

Aug. 18 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Resources

Audit Working Papers

\$599

3 Audit Working Papers

Prices vary



BSA/AML

Events

How to Complete CTRs and SARs Seminar

July 16 | Livestream | 4.5 CPE | \$395

BSA/AML Institute

Aug. 11–13 | Livestream | 20 CPE
\$1,699 + \$500 certification exam fee

"I took the course primarily in order to take the certification exam. The source material was relevant and, combined with practical experience, made taking the exam a smooth experience. The instructors and ICBA staff were knowledgeable, attentive, and encouraging. I would recommend this course to anyone looking to jump start or enhance their BSA/AML journey."



Managing High Risk Customers: CDD and EDD Best Practices Seminar

Aug. 26 | Livestream | 4.5 CPE | \$395

Online Courses

Bank Secrecy Act: BSA and Compliance Officers

Bank Secrecy Act: Customer Due Diligence and Beneficial Ownership

Bank Secrecy Act: Overview for All Personnel

Bank Secrecy Act: Risk Assessments

Bank Secrecy Act: Seasoned Bankers

There are over 20 individual courses related to BSA in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Webinars

Fundamentals of CTRs and SARs Webinar

Recorded June 10, 2026 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

BSA Hot Topics 2026 Webinar

Nov. 17 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Compliance Working Papers
\$599

3 BSA/AML Related Bank Policies
Prices vary

Compliance

CRA to Z: How to Build a Best-in-Class CRA Program Seminar
Aug. 18–20 | Livestream | 13.5 CPE | \$895

HMDA Compliance Refresher: Key Requirements, Best Practices, and Common Pitfalls Seminar
Sept. 9 | Livestream | 4.5 CPE | \$395

Compliance Institute

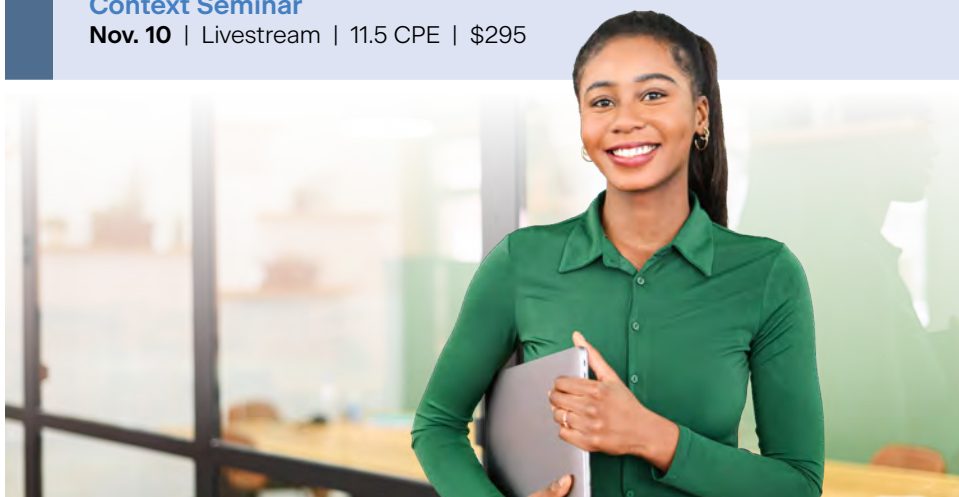
Oct. 4–9 | Grapevine, TX | 43 CPE
\$2,999 + \$500 certification exam fee

"I do appreciate the content of the course and the information that was given. It is valuable information that we can keep and reference when needed. I also enjoyed the networking and sharing the experience with the group."



Building Your Story: Crafting an Effective CRA Performance Context Seminar

Nov. 10 | Livestream | 11.5 CPE | \$295



Online Courses

Regulation CC: Exception Holds

Regulation E: Liability and Error Resolution

Fair Lending: Overview

Flood Disaster Protection Act: Sufficient Coverage

Regulation Z: Closed-End Credit (Real Estate)

There are over 100 individual courses related to Compliance in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Bank Compliance Bundle

\$349

HSA/IRA Bundle

\$299

Compliance Certificate Program

\$499

Webinars

Q3 Regulatory Compliance Updates 2026 Webinar

Sept. 10 | 1 CPE | \$139 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Resources

Compliance Working Papers

\$599

Compliance Check Up Program

\$499

Compliance Deskbook

\$499

Check Your Ad Program

\$599

25 Compliance Related Bank Policies

Prices vary

Corporate Strategy

Events

Community Bank Human Resources Seminar

June 24–25 | Livestream | 14 CPE | \$795

Vendor Management Seminar

July 28–29 | Livestream | 11 CPE | \$695

ICBA Bank Director Forums

Sept. 3 & Nov. 5 | Livestream | 4.5 CPE | \$395

April 2 & June 4 | Recorded | 0 CPE | \$395

Community Bank Treasury Management Seminar

Oct. 22 | Livestream | 6 CPE | \$495

Innovation Workshop

Oct. 28–29 | Livestream | 15.5 CPE | \$795

Enhancing Organizational Value Conference

Sept. 10–11 | In-person TBA | 14 CPE | \$795

Online Courses

Ethics for Bankers

Regulatory Exam Process

Strategic Management for Your Organization

There is a wide selection of individual courses related to Corporate Strategy in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Human Resources Certificate Program

\$499

What's the Next Chapter for Your Bank Webinar**Aug. 11** | 1 CPE | \$209 | \$0 Unlimited Webinar Pass**Strategic Planning for Financial Institutions: It's All about Your Strategy! Webinar****Oct. 15** | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

ICBA Bank Director Program**\$895****Professional Development Planner****\$599****Bank Director Bible****\$295****Bank Director Glossary****\$295****Director Digital Training Series****\$599****Ultimate Guide for Bank Directors****\$44.95****Boardroom Strategies for Financial Institutions****\$28.95****5 Corporate Strategy Related Bank Policies****Prices vary**

Finance

Events

Analyzing Your Bank's Financial Statements Seminar

Aug. 12 | Livestream | 7.5 CPE | \$495

CFO Forum

Aug. 19–20 | Livestream | 12.5 CPE | \$795

Online Courses

Interpreting Financial Statements

Introduction to Financial Statements

Understanding Financial Statements

There are many individual courses related to Finance in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Webinars

Basis Points Up for Grabs: The 2026 Deposit Playbook Webinar

July 21 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

The CECL Seesaw: Navigating Your Model's Limitation Webinar

Oct. 14 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Tariffs, Monetary Policy, Fiscal Policy and The Impact on your Borrowers Webinar

Recorded Feb. 10, 2026 | \$229 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Resources

Credit Bootcamp Webinar Series

Recorded July 2025 | \$849 | \$0 Unlimited Webinar Pass

9 Finance Related Bank Policies

Prices vary



Information Technology

Events

IT Institute

Aug. 31–Sept. 3 | Bloomington, MN | 29.5 CPE
\$2,699 + \$500 certification exam fee



Online Courses

Business Continuity Management for Banks

Cyber & Information Security for Overview for Employees

IT Security: It Begins With You

Phishing and Ransomware

There are over 30 individual courses related to Information Technology in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Resources

10 Information Technology Related Bank Policies

Prices vary

Lending/Credit Analysis

Events

Agricultural Credit Analysis Seminar

July 23 | Livestream | 8 CPE | \$495

Identifying and Addressing Distressed Loans Seminar

July 30 | Livestream | 8 CPE | \$495

Commercial Lending Institute

Aug. 2–6 | Bloomington, MN | 36 CPE
\$2,299 + \$500 certification exam fee



Credit Analyst Institute

Aug. 17–20 | Dallas, TX | 25.5 CPE
\$1,699 + \$500 certification exam fee



Register for both seminars and save \$100

Financial Statement Analysis Seminar

Sept. 9 | Livestream | 8 CPE | \$495

Cash Flow Analysis Seminar

Sept. 10 | Livestream | 8 CPE | \$495

Introduction to Lending Compliance

Regulation B: Equal Credit Opportunity Act - Overview

SAFE Act Training for MLOs

Creating Valuable Customer Relationships

There are over 50 individual courses related to Credit Analysis & Lending in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Proper Loan Structure, Setting the Right Line of Credit Webinar

Sept. 3 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Improving Your Skills as a Commercial Banker Webinar

Recorded Feb. 13, 2025 | \$229 | \$0 Unlimited Webinar Pass

Credit Bootcamp Webinar Series

Recorded July 2025 | \$849 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Credit Bootcamp Webinar Series

Recorded July 2025 | \$849 | \$0 Unlimited Webinar Pass

14 Lending/Credit Analysis Related Bank Policies

Prices vary



Marketing

Events

Marketing Institute

Oct. 5–8 | Nashville, TN | 31.5 CPE
\$1,699 + \$500 certification exam fee

“My most valuable takeaways from this seminar were learning how to effectively calculate ROI for marketing initiatives, gaining insight into better marketing practices, and understanding how to structure and implement a comprehensive marketing plan. These topics provided practical tools and strategies that I can apply directly within my role to improve planning, measurement, and overall campaign effectiveness.”



Online Courses

Advertising Compliance

Fair Lending: Marketing

Marketing Basics

Social Media for Banks

UDAAP: Overview

There are over 15 individual courses related to Marketing in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Webinars

Building Your Brand on a Limited Budget Webinar

Recorded June 23, 2026 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Beyond the Click: Tracking Marketing Data to Drive Bank Growth Webinar

Recorded Nov. 5, 2025 | \$229 | \$0 Unlimited Webinar Pass

ICBA's Marketing Resource Center Webinar

Recorded Feb. 25, 2025 | \$229 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Resources

Check Your Ad Program

\$599

6 Marketing Related Bank Policies

Prices vary

Operations

Online Courses

Regulation CC: Funds Availability Act - In Depth

Regulation E: Overview

Payments 101

Mortgage Servicing: Small Servicer

There is a wide selection of individual courses related to Operations in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

HSA/IRA Bundle

\$299

Principles of Banking Certificate Program

\$999

Teller Specialist Certificate - Bank Wide Training

\$449

Universal Banker Certificate Program

\$999

Webinars

Basics of Banking Webinar

Recorded Jan. 21, 2026 | \$229 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Resources

11 Operations Related Bank Policies

Prices vary



Risk Management

Events

Bank Security Institute

Aug. 4–6 | Bloomington, MN | 19.5 CPE

\$1,699 + \$500 certification exam fee



Fraud Conference

Sept. 16–18 | Livestream | 20.5 CPE | \$795

Enterprise Risk Management Institute

Sept. 28–30 | Bloomington, MN | 21 CPE

\$1,699 + \$500 certification exam fee



Online Courses

Fair Lending: Risk Management

Emerging Fraud Risks

Business Continuity Management for Banks

Robbery Response Techniques for All Personnel

Security: The Department

There are many individual courses related to Risk Management, including Fraud and Bank Security in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Webinars

Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank Webinar

July 23 | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass

Understanding Risk Assessments and Examiner Expectations Webinar

Aug. 5 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results Webinar

Aug. 20 | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass

Internal Fraud for Boards and Supervisory Committees Webinar

Aug. 27 | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass

Wire & Instant Payments Fraud Webinar

Oct. 7 | 1 CPE | \$209 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Audit Working Papers**\$599****Compliance Working Papers****\$599****12 Risk Management Related Bank Policies****Prices vary**

Power Skills

Communicating as a Team**Decision Making & Problem Solving****Leadership for the Future****Attention to Detail****Time Management for Employees**

There are over 100 individual courses related to Power Skills in ICBA's Online Course Catalog. Some may be purchased separately (\$179), and all are available as part of the bank's subscription to an Online Training Plan (\$699–\$6,499).

Leadership Bundle**\$349****Management Bundle****\$299****Bank Sales Training: Ask for the Business / Close the Deal! Webinar****Aug. 19** | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass**Multi-Task Role of the Banker Webinar****Oct. 1** | 1.5 CPE | \$209 | \$0 Unlimited Webinar Pass

Additional webinars on this topic may be available. Visit icba.org/webinars for more options. All webinars are available as part of the ICBA Unlimited Webinar Pass subscription.

Professional Development Planner**\$599**

Train smarter. Grow faster. Flourish together.

Online Course Plans

Unlock new possibilities for your team. Choose from more than 450 expert-developed courses designed to make training easy, scalable, and effective—so your bank stays sharp and ready for what’s next.

Pick the plan that fits your needs:

Standard	Custom	Premium	Cloud Delivery
Full course access with straightforward reporting	Add your own content and internal policies	Branded LMS with smooth HR system integration	Connect to your existing LMS with ease



Elevate your board's expertise and reinforce your commitment to sound governance practices.



ICBA Bank Director Program

Your 12-month subscription includes:

22 Corporate Governance Online Courses

Build and reinforce governance expertise with self-paced training accessible anytime, anywhere.

Digital Director Training Series

Enhance board meetings, onboarding, and refreshers with seven, short, ready-to-use presentations.

Bank Acronyms & Terms Guide

Equip directors to familiarize themselves with common banking terms so that they can confidently participate in discussions and decision-making.

Bi-Monthly Director Newsletter

Stay current on industry trends and apply timely insights to board-level strategy and oversight.

Expert Support

Navigate complex issues with direct access to governance and employment law experts.

Exclusive Savings

Maximize your training budget with preferential pricing on key director events, seminars, and resources.

Complimentary Webinar Recordings

Support ongoing learning with on-demand access to relevant, director-focused webinars.

**\$895 for your entire board.
No matter its size.**

**Subscribe now and your
subscription will be active
through September 2027!**

Visit icba.org/bdp for more information.

The Smart, Cost-Effective Way to Train Staff

Unlimited Webinar Pass

ICBA Education's Unlimited Webinar Pass delivers high-quality, relevant training for every role in your bank, from executive leadership to frontline staff.

Training for Every Role

Support learning across your organization with convenient training that will keep your team informed, compliant, and efficient.

Fresh, Timely Content

We typically host at least one live webinar each week, covering critical, real-world topics that impact day-to-day operations.

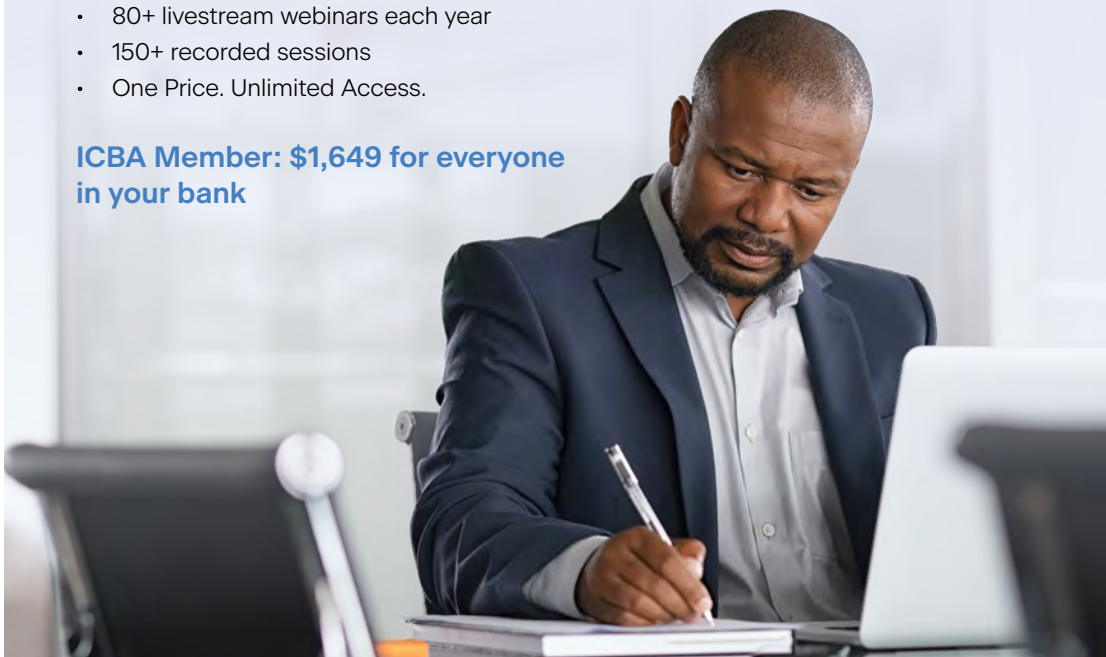
Learn from Industry Experts

Our instructors are experienced professionals and include industry experts who lead sessions at ICBA LIVE and ICBA's certification institutes.

Flexible Learning

- 80+ livestream webinars each year
- 150+ recorded sessions
- One Price. Unlimited Access.

ICBA Member: \$1,649 for everyone in your bank



Meet the Team

ICBA Education mission statement: To develop and deliver a comprehensive curriculum of best-in-class education for community bankers through innovation, collaboration, creativity, and teamwork.

Contact us at education@icba.org or 800-422-7285.

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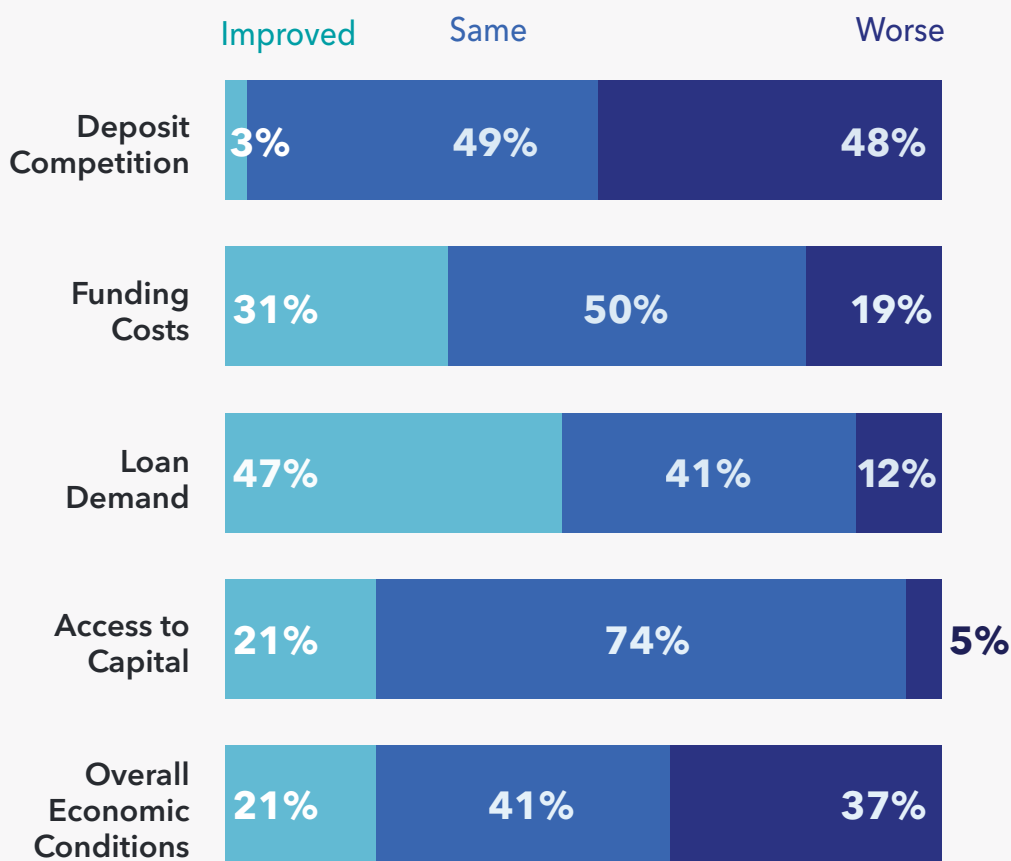
ICBA
Education

ICBA Education is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: nasbaregistry.org.

In accordance with the standards of the National Registry of CPE Sponsor, CPE credits have been granted based on a 50-minute hour.

BANK EXECUTIVE BUSINESS OUTLOOK SURVEY

This is a topline overview of banker expectations for the 12 months ahead in four key categories.



Visit IntraFi.com/bank-survey to download full report.

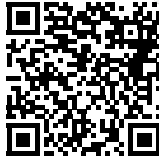
Professional Development Planner

From Planning to Progress

ICBA Education offers the only tool in the community banking industry that helps your bank map employee training goals and develop staff with intention. Use it to take focused action and finish the year stronger than you started. Use it to:

- Connect learning to performance and growth
- Create plans for individuals or by position
- Create a clear, intentional strategy for your organization where training dollars go further, and your team gets stronger.

Start Planning!



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