

URGENT

BULLETIN

FIS

Bulletin ID: 917590

Topic Type: Issue

Ticket: N/A

Solutions: BASE2000, TBS - Credit

Review Client Action

What you need to know

The **BASE2000** and **TBS** releases, originally scheduled for implementation during the normal maintenance window on **Sunday, Jan. 19, 2025**, have been postponed until **Sunday, Feb. 2, 2025**.

Steps FIS is taking

Due to recent application issues at the **Little Rock Technology Center (LRTC)**, FIS has decided to reschedule the BASE2000 and TBS releases. Should there be any changes to the new release date of **February 2**, a follow-up communication will be sent.

We apologize for any inconvenience this may cause and thank you for your understanding and patience.

Steps for you to take

Please inform all pertinent staff members of the date change. Otherwise, there is no further action required.

Questions? We can help!

If you have any questions regarding the content of this *Bulletin*, please enter a support ticket in the FIS Client Portal, contact us at **844.6 FIS NOW (844.634.7669)**, or use your normal support

process. If calling, please use your **Entity ID** and **IVR ID** for security validation. To view your EID# and IVR ID#, click on your username in the upper right corner of the FIS Client Portal landing page.

We'd love to hear from you! Please share your insights in our quick 3-question [survey](#).

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