### CUSTOM PLAN COURSE LISTING

**63 COURSES**

1. Balancing 101
2. Bank Secrecy Act **
   a. Bank Secrecy Act: BSA & Compliance Officers
   b. Bank Secrecy Act: Frontline & Deposit Operations
   c. Bank Secrecy Act: Lenders and Loan Operations
   d. Bank Secrecy Act: Overview for All Personnel
   e. Bank Secrecy Act: Senior Management & Directors
   f. Bank Secrecy Act: Customer Due Diligence and Beneficial Ownership
   g. Bank Secrecy Act: OFAC Compliance
   h. Bank Secrecy Act: Red Flags
3. Bank Security **
   a. Robbery Prevention on Techniques for Security Officers, Executive and Managers
   b. Robbery Response & Aftermath Techniques for Security Officers
   c. Robbery Response Techniques for All Personnel
   d. Security: An Orientation
   e. Security: Laws, Rules and Regulations
   f. Security: Personnel
   g. Security: The Department
   h. The Annual Security Program Report
   i. Workplace Violence Issues for Security Officers
4. Business Continuity Management
5. Check Cashing
6. Checks 101
7. Compliance Issues for Commercial Lenders
8. Cyber Courses **
   a. Cyber & Information Security Overview for Employees
   b. Cyber & Information Security Overview for Sr. Management & Directors
9. Deposits 101
10. Ethics for Bankers
11. Fair Lending
12. Flood Disaster Protection Act
13. Fundamentals of IT Security
15. Harassment Prevention – English & Spanish Versions (Policy & Complaint Form)*
   a. Harassment Prevention Training [Connecticut]
   b. Harassment Prevention Training for Employees [California]
   c. Harassment Prevention Training for Employees [US]
   d. Harassment Prevention Training for Supervisors [California]
   e. Harassment Prevention Training for Supervisors [US]
16. Managing Mobile Devices
17. Military Lending Act
18. Mortgage Servicing: Large Servicer
19. Physical Information Security
20. Red Flags Identity Theft Prevention Programs
21. Regulation BB: Community Reinvestment Act
22. Regulation CC: Funds Availability Act – BOTH
   a. Regulation CC: Funds Availability Act – In Depth
   b. Regulation CC: Funds Availability Act – Overview
23. Regulation D: Reserve Requirements
24. Regulation DD: The Truth In Savings Act
25. Regulation E: Liability and Error Resolution
26. Regulation E: Overdrafts
27. Regulation E: Overview
28. Regulation E: Remittance Transfers
29. Regulation O: Insider Lending – In Depth
30. Right to Financial Privacy
31. SAFE Act Courses **
   a. SAFE Act Training for MLOs
   b. SAFE ACT Training for Program Administrators
32. Servicemember Civil Relief Act
33. Teller Basics
34. Understanding Endorsements
35. Workstation Security Essentials for Bank Employees

*These courses have more than one place within the course that a policy or procedure may be uploaded. You will see multiple line items within the system to upload each policy or procedure separately.

**The courses listed allow for only one policy/procedure to be uploaded. You cannot upload different policies/procedures into each course. If you bank has more than one policy/procedure, you must combine the documents into one PDF.

For more detailed information visit our website at [www.icba.org/education](http://www.icba.org/education) or call Community Banker University at 800-422-7285.