## Custom Plan Course Listing

### 63 COURSES

1. Balancing 101
2. Bank Secrecy Act **
   a. Bank Secrecy Act: BSA & Compliance Officers
   b. Bank Secrecy Act: Frontline & Deposit Operations
   c. Bank Secrecy Act: Lenders and Loan Operations
   d. Bank Secrecy Act: Overview for All Personnel
   e. Bank Secrecy Act: Senior Management & Directors
   f. Bank Secrecy Act: Customer Due Diligence and Beneficial Ownership
   g. Bank Secrecy Act: OFAC Compliance
   h. Bank Secrecy Act: Red Flags
3. Bank Security **
   a. Robbery Prevention Techniques for Security Officers, Executive and Managers
   b. Robbery Response & Aftermath Techniques for Security Officers
   c. Robbery Response Techniques for All Personnel
   d. Security: An Orientation
   e. Security: Laws, Rules and Regulations
   f. Security: Personnel
   g. Security: The Department
   h. The Annual Security Program Report
   i. Workplace Violence Issues for Security Officers
4. Check Cashing
5. Checks 101
6. Compliance Issues for Commercial Lenders
7. Cyber Courses**
   a. Cyber & Information Security Overview for Employees
   b. Cyber & Information Security Overview for Sr. Management & Directors
8. Deposits 101
9. Ethics for Bankers
10. Fair Lending
11. Flood Disaster Protection Act
12. Fundamentals of IT Security
13. Harassment Prevention – English & Spanish Versions (Policy & Complaint Form)*
   a. Harassment Prevention Training [Connecticut]
   b. Harassment Prevention Training for Employees [California]
   c. Harassment Prevention Training for Employees [US]
   d. Harassment Prevention Training for Supervisors [California]
   e. Harassment Prevention Training for Supervisors [US]
15. Managing Mobile Devices
16. Military Lending Act – Final Rule
17. Mortgage Servicing: Large Servicer
18. Physical Information Security
19. Red Flags Identity Theft Prevention Programs
20. Regulation B: The Equal Credit Opportunity Act
21. Regulation BB: Community Reinvestment Act
22. Regulation CC: Funds Availability Act – BOTH
   a. Regulation CC: Funds Availability Act – In Depth
   b. Regulation CC: Funds Availability Act – Overview
23. Regulation D: Reserve Requirements
24. Regulation DD: The Truth In Savings Act
25. Regulation E: The Electronic Funds Transfer Act
26. Regulation O: Insider Lending – In Depth
27. Right to Financial Privacy
28. SAFE Act Courses**
   a. SAFE Act Training for MLOs
   b. SAFE ACT Training for Program Administrators
28. Teller Basics
30. Understanding Endorsements
31. Workstation Security Essentials for Bank Employees

*These courses have more than one place within the course that a policy or procedure may be uploaded. You will see multiple line items within the system to upload each policy or procedure separately.

**The courses listed allows for only one policy/procedure to be uploaded. You cannot upload different policies/procedures into each of the courses. If your bank has more than one policy/procedure that it would like to include in the course, you must combine the documents into one PDF.