# Custom Plan Course Listing

## 54 COURSES

1. Balancing 101
2. Bank Secrecy Act **
   - a. Bank Secrecy Act: BSA & Compliance Officers
   - b. Bank Secrecy Act: Frontline & Deposit Operations
   - c. Bank Secrecy Act: Lenders and Loan Operations
   - d. Bank Secrecy Act: Overview for All Personnel
   - e. Bank Secrecy Act: Senior Management & Directors
   - f. Bank Secrecy Act: Customer Due Diligence and Beneficial Ownership
   - g. Bank Secrecy Act: OFAC Compliance
   - h. Bank Secrecy Act: Red Flags
3. Bank Security **
   - b. Robbery Response & Aftermath Techniques for Security Officers
   - c. Robbery Response Techniques for All Personnel
   - d. Security: An Orientation
   - e. Security: Laws, Rules and Regulations
   - f. Security: Personnel
   - g. Security: The Department
   - h. The Annual Security Program Report
   - i. Workplace Violence Issues for Security Officers
4. Check Cashing
5. Checks 101
6. Compliance Issues for Commercial Lenders
7. Cyber Courses **
   - a. Cyber & Information Security Overview for Employees
   - b. Cyber & Information Security Overview for Sr. Management & Directors
8. Deposits 101
9. Ethics for Bankers
10. Fair Lending Laws
11. Fundamentals of IT Security
12. Harassment Prevention – English & Spanish Versions (Policy & Complaint Form)*
   - a. Preventing Harassment and Illegal Discrimination for Employees (California)
   - b. Preventing Harassment and Illegal Discrimination for Employees (Federal)
   - c. Preventing Harassment and Illegal Discrimination for Supervisors (California)
   - d. Preventing Harassment and Illegal Discrimination for Supervisors (Federal)
13. Preventing Harassment and Illegal Discrimination in New York – English & Spanish Versions (Policy & Complaint Form)*
14. Managing Mobile Devices
15. Military Lending Act – Final Rule
16. Mortgage Servicing: Large Servicer
17. Physical Information Security
18. Red Flags Identity Theft Prevention Programs
19. Regulation B: The Equal Credit Opportunity Act
20. Regulation BB: Community Reinvestment Act
21. Regulation CC: Funds Availability Act – BOTH
   - a. Regulation CC: Funds Availability Act – In Depth
   - b. Regulation CC: Funds Availability Act – Overview
22. Regulation D: Reserve Requirements
23. Regulation DD: The Truth In Savings Act
24. Regulation E: The Electronic Funds Transfer Act
25. Regulation O: Insider Lending – In Depth
26. Right to Financial Privacy
27. Teller Basics
28. Understanding Endorsements
29. Workstation Security Essentials for Bank Employees

*These courses have more than one place within the course that a policy or procedure may be uploaded. You will see multiple line items within the system to upload each policy or procedure separately.

**The courses listed allows for only one policy/procedure to be uploaded. You cannot upload different policies/procedures into each of the accounts. If your bank has more than one policy/procedure that it would like to include in the course, you must combine the documents into one PDF.