

Webinar Listing



ICBA
Education

ICBA Education offers specialized web-based professional training for busy community bankers like you. These instructor-led, 60–90-minute sessions keep you up to date on the latest regulatory compliance activity, corporate governance, industry best practices, and special interest topics. New webinars are offered monthly, and more than 100 webinars are available on demand.

Format

Webinars are available in two formats:

- Real-time
- On-demand recordings

Note: All webinars dated in the past are available on demand.

Pricing

	Members	Non-members	Unlimited Webinar Pass Subscriber
Real-time	\$209	\$309	\$0
On-demand*	\$229	\$329	\$0
Real-time + On-demand	\$249	\$449	\$0
*Webinars recorded prior to 2024: Members - \$219 Non-members - \$319			

Unlimited Webinar Pass Subscription

This 12-month subscription gives everyone in your bank—from the front line to the C-suite—access to every webinar ICBA Education offers during your subscription period. Also included is our webinar archive of 100+ on-demand webinars. Visit our [website](#) or call 800-422-7285 to subscribe.

Continuing Professional Education Credit

ICBA is approved for Group Internet Based delivery of continuing professional education. To be awarded full CPE credits, you must be present and attend the entire real-time webinar session.

ICBA Community Banker University is registered with the [National Association of State Boards of Accountancy \(NASBA\)](#) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [nasbaregistry.org](#).



2024 Webinar Listing

Table of Contents

<u>January</u>	02
<u>February</u>	03
<u>March</u>	04
<u>April</u>	05
<u>May</u>	06
<u>June</u>	06
<u>July</u>	07
<u>August</u>	08
<u>September</u>	08
<u>October</u>	08
<u>November</u>	09
<u>December</u>	09



JANUARY

01/10 | Charter Conversions

Instructor: Carleton Goss, Counsel; Nate Jones, Associate

Company: Hunton Andrews Kruth

01/11 | Final CRA Rules for Large Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners

01/17 | IRAs: Establishing and Amending

Instructor: Jeff Aga, Technical Consultant

Company: Ascensus

01/18 | Essentials of Banking

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

01/18 | Final CRA Rules for Intermediate Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners

01/23 | Regulatory Hot Topics 2024

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kruth

01/25 | Final CRA Rules for Small Banks

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners



FEBRUARY

02/01 | Every Employee is Responsible for Relationship Growth (only offered live)

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

02/06 | New Considerations for the New Year

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

02/13 | IRA Contributions and Tax Time

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst

Company: Ascensus

02/13 | Legal Trends and Insights on Deposit Fees

Instructor: Abigail Lyle, Partner; Justin Little, Esquire; Brad Rustin, Partner

Company: Hunton Andrews Kurth; Reynolds, Reynolds & Little, LLC; Nelson Mullins

02/14 | Community Bank Guide to Reg. W

Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

02/15 | Annual Regulatory Training Requirements for Seasoned Bankers (2024)

Instructor: Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

02/15 | Overview of the CRA Final Rule for Bank Directors

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer

Company: CRA Partners

02/22 | Assessing and Working with Client Forecasts

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

02/27 | Commercial and Industrial (C&I) Lending in Today's Competitive Market (2024)

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

02/28 | P2P Doesn't Have to Mean Faster Fraud

Instructor: Jessica Lelii, Director of Education

Company: Macha

02/29 | Banking Law 101

Instructor: Carleton Goss, Counsel

Company: Hunton Andrews Kurth



MARCH

03/05 | Mentoring Relationships - How Having a Mentor and Being a Mentor Helps You Succeed in Your Career

Instructor: Marci Malzhan, President & Founder
Company: Malzhan Strategic

03/06 | Food for Thought: Handling Check Fraud

Instructor: Kari Kronberg, Director of Education
Company: Macha

03/06 | Q1: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

03/07 | ICBA Community Bank Briefings 2024 Q1

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co
Company: ICBA

03/12 | IRA Distributions

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst
Company: Ascensus

03/20 | Crucial E-Sign Compliance Considerations

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager
Company: Wolf & Company, P.C.

03/26 | Credit Risk Hot Topics

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

03/27 | Is it Worth the Risk? Fundamentals of Payments Risk

Instructor: Jessica Lelii, Director of Education
Company: Macha

03/28 | Is Your Organization Prepared for a Breach?

Instructor: Sean D. Goodwin, GSE – Senior Manager
Company: Wolf & Company, P.C.



APRIL

04/02 | How to Read a SOC Report

Instructor: Jason T. Clinton, CISA – Senior Manager

Company: Wolf & Company, P.C.

04/04 | BSA/AML Officer of the Future

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager

Company: Wolf & Company, P.C.

04/09 | IRA Reporting Requirements

Instructor: Professionals from Ascensus

Company: Ascensus

04/10 | Treasury Check Fraud: Trends & Tools

Instructor: Gary Swasey, Director; Thomas Kearns, Senior Counsel; Dan Kwiatkowski, Senior Special Agent; Jennifer Strand, Forensic Document Examiner

Company: Fiscal Services and Treasury Inspector General for Tax Administrations

04/11 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

04/17 | Deposit Regulations Best Practices

Instructor: Kristen Ritter, Compliance Engagement Leader

Company: TIB Solutions

04/23 | Community Bank Compensation Issues

Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

04/24 | Customer Experience Management - Lead it Or Lose It

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

04/30 | Coming Soon!

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck



MAY

05/08 | Designing an Effective BCP Testing Program

Instructor: Daniel J. Poucher, CBCP – Manager

Company: Wolf & Company, P.C.

05/09 | Presenting with Confidence – for Leaders

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

05/14 | IRA Transfers & Rollovers

Instructor: Professionals from Ascensus

Company: Ascensus

05/21 | Regulatory Compliance Change Management: Are You Prepared?

Instructor: Brian M. Shea, CRCM, CAMS – Senior Manager

Company: Wolf & Company, P.C.

05/23 | Bring YOUR Shoes – How to Lead by Maximizing Talent

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

05/30 | Basics of Agriculture Lending

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

JUNE

06/03 | Q2: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

06/04 | Five Cultural Changes that Must Become Business as Usual

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

06/05 | Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

06/06 | The Business Banking Blues: Non-Consumer Exception Handling

Instructor: Michele Barlow, Senior Vice President

Company: Macha



06/11 | Early Identification of Distressed Credit Relationships

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

06/12 | IRAs: Is Your Program in Compliance

Instructor: Professionals from Ascensus

Company: Ascensus

06/18 | Brokered Deposits and Core Funding

Instructor: Marysia Laskowski, Associate

Company: Hunton Andrews Kurth

06/25 | Community Bank Overview of Insurance Issues

Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

06/27 | ICBA Community Bank Briefings 2024 Q2

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co

Company: ICBA

JULY

07/09 | Action Plans for Troubled Credit

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

07/18 | Creating the Right Enterprise Risk Management (ERM) Program for YOUR Community Bank

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

07/23 | The Art of Setting ACH Exposure Limits

Instructor: Michele Barlow, Senior Vice President

Company: Macha

07/25 | Characteristics of Strong Risk Assessments and Tools to Monitor and Report Results

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

07/30 | Strategic Planning for Financial Institutions – It's All about Your Strategy!

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic



AUGUST

08/06 | Money Saving, Money Making Marketing Ideas

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

08/20 | Coming Soon!

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

08/21 | Lending Compliance Update

Instructor: Kristen Ritter, Compliance Engagement Leader

Company: TIB Solutions

08/22 | Three Key Risk Assessments in Your ERM Program – ERM, IT, and Internal Controls

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic

SEPTEMBER

09/04 | Q3: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

09/10 | Community Bank Director Guide to Compliance Issues

Instructor: Doc Bodine, Managing Director

Company: Gerrish Smith Tuck

09/19 | ICBA Community Bank Briefings 2024 Q3

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co

Company: ICBA

OCTOBER

10/03 | Matching Customer Journey Maps with your Brand Expectations

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

10/10 | You Are the Future of Banking: Making Connections throughout Your Journey is Key to Your Success

Instructor: Marci Malzhan, President & Founder

Company: Malzhan Strategic



10/16 | Basics of Cash Flow

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

10/22 | Possible or Probable? How to Assess the Risk

Instructor: Michele Barlow, Senior Vice President

Company: Macha

NOVEMBER

11/13 | Coming Soon!

Instructor: Greyson Tuck, Attorney

Company: Gerrish Smith Tuck

11/14 | Best Practices for Loan Processing

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

11/20 | BSA Hot Topics

Instructor: Kristen Ritter, Compliance Engagement Leader

Company: TIB Solutions

DECEMBER

12/5 | Q4: Regulatory Compliance Updates (2024)

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products; Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

12/10 | ICBA Community Bank Briefings 2024 Q4

Instructor: Rebeca Romero Rainey, President and CEO; Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Paul Merski, Group Executive Vice President, Congressional Relations; Lilly Thomas, Executive Vice President, Senior Regulatory Co

Company: ICBA

2023 Webinar Listing

Table of Contents

<u>January</u>	11
<u>February</u>	11
<u>March</u>	12
<u>April</u>	13
<u>May</u>	14
<u>June</u>	14
<u>July</u>	15
<u>August</u>	16
<u>September</u>	17
<u>October</u>	18
<u>November</u>	19
<u>December</u>	20



JANUARY

01/12 | Basics of Banking, Overview, What We Do!

Instructor: Brad Stevens, President
Company: Stevens Risk Management

01/17 | The Fed Springs a Liquidity Trap: What Banks Should Do Now

Instructor: Peter Weinstock, Partner; Jason Rader, National Industry Leader; and Dan Stimpson, Broker **Company:** Hunton Andrews Kurth; Forvis; Stifel

01/19 | Robbery Awareness

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

01/24 | Digital Transformation Demystified Series - Part 1: Digital Transformation 101

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

01/25 | Introduction to Commercial Lending

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

01/26 | Digital Transformation Demystified Series - Part 2: Digital Transformation (Inside and Outside the Bank)

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

01/31 | Digital Transformation Demystified Series - Part 3: Building or Perfecting a Digital Transformation Plan

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

FEBRUARY

02/01 | C&I Lending in Today's Market, What You Need to Know, How to Set Yourself Apart

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

02/02 | Digital Transformation Demystified Series - Part 4: Working with Digital Transformation Partners

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli



02/07 | Digital Transformation Demystified Series - Part 5: Preparing for Potential Challenges in Digital Transformation

Instructor: Wipfli Digital Office, Marcie Bomberg-Montoya, OCI, OEI
Company: Wipfli

02/07 | A Summary of the Newest UCC Provisions Related to Digital Assets that are (Possibly) Coming to Your State

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck, PC

02/09 | FedNow Service Overview

Instructor: Kristen Ritter, Compliance Leader Engagement
Company: TIB

02/15 | Elder Fraud

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

02/16 | Regulatory Hot Topics

Instructor: Carleton Goss, Counsel
Company: Hunton Andrews Kurth

02/28 | Capital Planning, Capital Alternatives and Uses of Capital

Instructor: Jacque Kruppa, Counsel
Company: Hunton Andrews Kurth

MARCH

03/01 | Q1 ICBA Community Bank Briefing

Instructor: ICBA
Company: ICBA

03/07 | Community Bank Guide to Reg. O

Instructor: Clifton "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck, PC

03/07 | Q1: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

03/23 | Supreme Court Update: What Happened in 2022 and What's on the Horizon for 2023

Instructor: Mike Friedman, Principal and Eileen Keefee, Principal
Company: Jackson Lewis, PC



03/28 | SECURE 2.0

Instructor: Jonathan Yahn, Senior Attorney
Company: Ascensus

03/30 | Building a Culture that Develops Future Leaders

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

APRIL

04/04 | 2023 Legislative Update

Instructor: Agatha Schmidt, Consultant and Steve Bontjes, Consultant
Company: Ascensus

04/13 | A Detailed Look at Share Repurchase Transactions

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck, PC

04/18 | Negotiation Competence for Leaders in the Workplace

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

04/19 | Fintech/Third Party Risk Management

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth

04/20 | Key Risks in Agriculture Lending

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

04/25 | Annual Regulatory Training Requirements for Seasoned Bankers

Instructor: Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

04/27 | Effective Strategic Planning for Community Banks

Instructor: Clifton "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck, PC



MAY

05/02 | Commercial Real Estate Lending, Understanding the Market, the Numbers and Beyond.

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

05/04 | Manage Your Core Assets... Relationships, Teams, Brand

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

05/10 | Reg-E Overview

Instructor: Kristen Ritter, Compliance Leader Engagement

Company: TIB

05/11 | Creating the Right ERM Program for YOUR Community Bank

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

05/16 | Brokered Deposits and Core Funding

Instructor: Marysia Laskowski, Associate

Company: Hunton Andrews Kurth

05/17 | Managing the Three Rs of the Post-COVID-19 Workforce: The Great Resignation, Retention, and a Possible Recession

Instructor: Stephanie Peet, Principal and Dan Blanchard, Associate

Company: Jackson Lewis, PC

05/18 | IRA Fundamentals

Instructor: Ben Maas, Senior Training Consultant

Company: Ascensus

JUNE

06/05 | Q2: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

06/06 | Succession Planning for Your Community Bank's Future (and Survival)

Instructor: Clifton "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck, PC

06/07 | The Active Shooter

Instructor: Branch Walton, Speaker and Author

Company: Thompson Consulting Group



06/07 | Understanding Your Bank Financial Statements and CAMELS Ratings

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

06/14 | Q2 ICBA Community Bank Briefing

Instructor: ICBA

Company: ICBA

06/15 | Effective Marketing in a World Driven by Technology and Compliance

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

06/20 | Vendor Management - How Model Risk Fits In

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

06/21 | Regulatory Hot Buttons

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

06/22 | CAMELS, Understanding How Your Bank Is Measured

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

06/27 | Solutions for Digital Advertising Compliance Challenges

Instructor: Rhonda Handy, Vice President Risk and Compliance

Company: Mills Marketing

06/28 | HSA Fundamentals

Instructor: Stacy Torkelson, Consultant

Company: Ascensus

JULY

07/11 | Personal and Business Tax Return Analysis, Tracing the Numbers and the Forms

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

07/12 | Third Party Risk, Including Fintech Relationships

Instructor: Heather Eastep, Partner

Company: Hunton Andrews Kurth

07/13 | Fair Banking and How it Affects Marketing

Instructor: Rhonda Handy, Vice President Risk and Compliance

Company: Mills Marketing



07/18 | IRA Issues: Top 10 Wrap-Up (2023 Edition)

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst
Company: Ascensus

07/19 | Domestic Violence and Work Environment

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

07/20 | Utilizing Market Research for Marketing and Advertising Community Banking

Instructor: Cleve Corlett, PhD - Brand Planning; Joy Levin, MBA , Founder - Brand Planning; ICBA Marcom Staff
Company: Brand Planning and ICBA Marcom Staff

07/25 | Community Bank Expense Practices (What to Do and What Not to Do)

Instructor: Cliston "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck

07/26 | Maintaining Your CECL Model

Instructor: Chase Ogden, Quantitative Consultant and Mike Guglielmo, Managing Director
Company: Darling Consulting Group

07/27 | Integrating Your Business Continuity Management into Your Enterprise Risk Management Program

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

AUGUST

08/03 | Corporate Governance for Banks and Bank Holding Companies

Instructor: Nate Jones, Associate
Company: Hunton Andrews Kurth

08/09 | Internal Fraud: A Look at the Thieves from Within

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

08/10 | Tax Return Analysis, A Global Perspective

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

08/15 | Strategies for Succession Planning and Talent Management

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic



08/16 | HSAs: Top 10 Wrap-Up (2023 Edition)

Instructor: Alexis Gonzalez del Valle, Senior ERISA Analyst
Company: Ascensus

08/22 | The Thin Line Between Running and Ruining a Bank

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck

08/23 | Customer Due Diligence Best Practices

Instructor: Kristen Ritter, Compliance Leader Engagement
Company: TIB

08/24 | Community Development Services and Loans

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners

08/30 | Liquidity Risk: Leading Practices in Stress Testing, Assumption Support, and Backtesting

Instructor: Mike Guglielmo, Managing Director and Tim Daniels, Senior Risk Management Consultant
Company: Darling Consulting Group

SEPTEMBER

09/07 | Q3:Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist
Company: ICBA

09/13 | Handbooks: What you Need to Have, Add, or Change

Instructor: Mike Hekle, Principal
Company: Jackson Lewis, PC

09/14 | If You Don't Build Trust, You Won't Build a Relationship

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

09/19 | What Comes Next in "This" Recession? Lessons in Credit and Risk Management

Instructor: Justin Bakst, Managing Director and John Demeritt, Managing Director
Company: Darling Consulting Group

09/20 | Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic



09/26 | Cannabis in Banking

Instructor: Heather Eastep, Partner
Company: Hunton Andrews Kurth

09/27 | Q3 ICBA Community Bank Briefing

Instructor: ICBA
Company: ICBA

09/28 | Cash to Cash and Cash Cycle, Assessing Managements Effectiveness and Getting to the Right Line of Credit Amount

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

OCTOBER

10/03 | Measuring and Managing Liquidity

Instructor: Keri Cooks, Managing Director
Company: Darling Consulting Group

10/11 | Marketing to Millennials

Instructor: Austin Bader, Director of Digital Strategy; Ellen Carlton, Director of Strategy; Rob Birgfeld, EVP Chief Marketing Officer
Company: Spurrier Group; Tilt Creative & Production; ICBA MarCom

10/12 | CRA Strategies

Instructor: Steffani Jenkins, CRA Liaison & Business Development Officer
Company: CRA Partners

10/17 | Key Ratio Analysis, Getting Beyond the Numbers

Instructor: Brad Stevens, President
Company: Stevens Risk Management, LLC

10/24 | AI Demystified: 101

Instructor: Saroop Bharwani, Founder and CEO
Company: Senso.ai

10/25 | BSA/AML Model Evolution in a Rapidly Changing World: How Recent Changes in Technology and Current Events Are Affecting Our BSA/AML Programs

Instructor: Sam Chen, Quantitative Consultant and Deborah Gordon, Quantitative Consultant
Company: Darling Consulting Group

10/26 | Back It Up! ACH for Operations

Instructor: Michele Barlow, Senior Vice President
Company: MACHA



10/26 | AI Use Cases: How Banks Are Putting AI to Work

Instructor: Carson Lappetito, President; Jesse Honigberg, EVP of Products and Platforms; Lars Frey, Director of Business Intelligence

Company: Sunwest Bank; Customers Bank; Queensborough National Bank & Trust Company

10/30 | Mission Driven Bank Fund for MDIs and CDFIs

Instructor: Paul M. Welsh, CFA, Head of Private Equity, Portfolio Manager; Krystal Langholz, Director, Strategy

Company: Elizabeth Park Capital Management; Calvert Impact

10/31 | Demystifying AI: Regulatory Environment

Instructor: Steven Estep, Assistant Vice President, Operational Risk; Mickey Marshall, Assistant Vice President and Regulatory Counsel

Company: ICBA

NOVEMBER

11/08 | Credit Risk: CECL, Stress Testing, and Where We Go from Here

Instructor: Sam Chen, Quantitative Consultant and Joe Montalbano, Quantitative Consultant

Company: Darling Consulting Group

11/09 | Protection of Confidential Proprietary Business Information

Instructor: Jackson E. Biesecker, Associate

Company: Jackson Lewis, PC

11/14 | Balance Sheets for Bank Marketers

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

11/15 | Strategic Planning for Your Community Bank - It's All About Your Strategy!

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

11/28 | ICBA Community Bank Briefing: Discussion of Community Reinvestment Act - Final Rule

Instructor: Anne Balcer, Senior Executive Vice President, Government Relations & Public Policy; Mickey Marshall, AVP Regulatory Counsel

Company: ICBA

11/29 | BSA Hot Topics

Instructor: Kristen Ritter, Compliance Leader Engagement

Company: TIB

11/30 | Improving Your Credit Write Ups, Analyzing and Targeting Your Approach to Explain the Risk

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC



DECEMBER

12/5 | Capital Strategies for the Current Environment

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck

12/5 | Q4: Regulatory Compliance Updates

Instructor: Mandy Snyder, CCBCO, VP Online Training, Compliance and Products and Jenny Forschen, Education Content & Compliance Specialist

Company: ICBA

12/7 | Improving Your Credit Committee Presentations, Effective Communication of the Risk

Instructor: Brad Stevens, President

Company: Stevens Risk Management, LLC

12/12 | Protect Yourself-The Proper Handling of Government Reclamations & Garnishments

Instructor: Michele Barlow, Senior Vice President

Company: MACHA

12/13 | Q4 ICBA Community Bank Briefing

Instructor: ICBA

Company: ICBA

2022 Webinar Listing

Table of Contents

<u>March</u>	22
<u>April</u>	22
<u>May</u>	23
<u>June</u>	23
<u>July</u>	24
<u>August</u>	25
<u>September</u>	26
<u>October</u>	26
<u>November</u>	27
<u>December</u>	27



MARCH

03/14 | Introduction to Consumer Lending

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

03/23| Compliance Update 2022 - Part 1

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader
Company: TIB Consulting Solutions

03/17 | Agriculture Lending Risks

Instructor: Brad Stevens, President
Company: Stevens Risk Management

03/29| BaaS, Online Lending & Digital Banking

Instructor: Peter Weinstock, Partner and Heather Eastep, Partner
Company: Hunton Andrews Kurth

APRIL

04/05 | Introduction to Commercial Lending

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

04/12| Maintaining Organizational Relevancy: A Guide to Compliance Issues for Community Bank Directors

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader
Company: TIB Consulting Solutions

04/26 | A TCPA Primer – Everything Banks Should Know to Market Compliantly

Instructor: Abby Lyle, Counsel and Aliza Malouf, Associate
Company: Hunton Andrews Kurth

04/27| Financial Institution Security Update

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group



MAY

05/03 | Creating the Right ERM Program for YOUR Community Bank

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

05/04| Maintaining Organizational Relevancy: Avoiding Common Mistakes in Community Bank M&A

Instructor: Philip Smith, President
Company: Gerrish Smith Tuck

05/12 | BSA Update 2022 - Part 1

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader
Company: TIB Consulting Solutions

05/17| Business Law Basics and Lender Liability

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

05/26 | ESG Perspectives - What your Bank Can Do

Instructor: Heather Eastep, Partner and Nate Jones, Associate
Company: Hunton Andrews Kurth

JUNE

06/07 | Stress Testing, AOCI, Concentration Issues and What's Now Driving Capital Plans and Raises

Instructor: Peter Weinstock, Partner and Jacque Kruppa, Counsel
Company: Hunton Andrews Kurth

06/09| Negotiation Competence for Leaders in the Workplace

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

06/09 | Working with Troubled Credit

Instructor: Brad Stevens, President
Company: Stevens Risk Management

06/14| Key Ratio Analysis: Calculating and Interpreting the Numbers Correctly!

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

06/15 | Maintaining Organizational Relevancy: Understanding Financial Issues in M&A Transactions

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck



06/16| U.S. Fintech Landscape (Business, Legal and Regulatory Issues)

Instructor: Erin Fonte, Partner and Rachael Craven, Counsel
Company: Hunton Andrews Kurth

06/21 | Maintaining Organizational Relevancy: Ensuring Regulatory Compliance for Intercompany Transactions

Instructor: Clifton "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck

06/22| Check Fraud 2022

Instructor: Greg Benson, Managing Director and CEO
Company: Thompson Consulting

JULY

07/12 | Maintaining Organizational Relevancy: Liquidity Strategies for Illiquid Community Bank Stocks

Instructor: Greyson Tuck, Attorney and Consultant
Company: Gerrish Smith Tuck

07/13| Financial Crime-Part 1

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

07/19 | Commercial and Industrial (C&I) Lending in Today's Competitive Market

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

07/20| Financial Crime-Part 2

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

07/21 | Regulation E – All Clear or Clear as Mud?

Instructor: Abby Lyle, Counsel and Aliza Malouf, Associate
Company: Hunton Andrews Kurth

07/28| Financial Crime-Part 3

Instructor: Branch Walton, Speaker and Author
Company: Thompson Consulting Group

07/28 | Integrating Your Business Continuity Management into Your Enterprise Risk Management Program

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic



AUGUST

08/02 | Compliance Update 2022 - Part 2

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader

Company: TIB Consulting Solutions

08/10| Maintaining Organizational Relevancy: New Ideas for Your Old Strategic Plan

Instructor: Philip Smith, President

Company: Gerrish Smith Tuck

08/11 | Tax Return Analysis

Instructor: Brad Stevens, President

Company: Stevens Risk Management

08/18| Inflation: Does it Matter to Community Banks

Instructor: Jim Reber, President and CEO

Company: ICBA Securities

08/25 | Strategies for Succession Planning and Talent Management 2022

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

08/30| Commercial Real Estate (CRE) Lending in Today's Economy

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

08/31 | Maintaining Organizational Relevancy: Implementing Appropriate Compensation Practices for Community Banks

Instructor: Cliston "Doc" Bodine III, Managing Director

Company: Gerrish Smith Tuck



SEPTEMBER

09/13 | Taking an Entrepreneurial Approach to Running Your Bank (An Executive Briefing for Your C-Suite)

Instructor: Ray Adler, CEO
Company: BTI Growth Advisors

09/14| Banking Crypto

Instructor: Heather Eastep, Partner and Carl Goss, Counsel
Company: Hunton Andrews Kurth

09/20 | How to Craft an Effective Commercial Loan Write-Up

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

09/20| Treasury Management: A Powerful Tool to Increase Deposits and Fee Income

Instructor: Marci Malzahn, President and Founder
Company: Malzahn Strategic

09/22 | Robbery Awareness 2022

Instructor: Barry Thompson, Speaker and Consultant
Company: Thompson Consulting Group

OCTOBER

10/05 | Loan Committee Presentation Skill Training

Instructor: David Osburn, Founder and Managing Member
Company: Osburn & Associates

10/12| The Best Data Management Philosophy Is 'Use What You Have'

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President
Company: Cross Financial

10/13 | Fourth Quarter Playbook: Strategies for 2022

Instructor: Jim Reber, President and CEO
Company: ICBA Securities

10/18| Maintaining Organizational Relevancy: Key Insurance Issues for Community Banks

Instructor: Clifton "Doc" Bodine III, Managing Director
Company: Gerrish Smith Tuck

10/20 | Credit Risk in Commercial Real Estate

Instructor: Brad Stevens, President
Company: Stevens Risk Management



NOVEMBER

11/01 | BSA Update 2022 - Part 2

Instructor: Kristen, First Vice President/Engagement Leader; Clint, First Vice President/Compliance Engagement Leader

Company: TIB Consulting Solutions

11/17| Maintaining Organizational Relevancy Properly Responding to an Unanticipated Compliance Emergency

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck

11/08 | Advanced Financial Statement and Cash Flow Analysis

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates

11/09| Six Keys to Effective Commercial Business Development

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

11/10 | Corporate Governance

Instructor: Nate Jones, Associate

Company: Hunton Andrews Kurth

11/16| Charter Conversions

Instructor: Carl Goss, Counsel

Company: Hunton Andrews Kurth

11/29 | Strategic Planning for FI - It's All About Your Strategy

Instructor: Marci Malzahn, President and Founder

Company: Malzahn Strategic

11/30| Converting Customer Satisfaction into Customer Loyalty

Instructor: Tom Hershberger, CEO and Kyle Hershberger, President

Company: Cross Financial

DECEMBER

12/06 | Maintaining Organizational Relevancy:

Properly Preparing for a Community Bank Acquisition

Instructor: Greyson Tuck, Attorney and Consultant

Company: Gerrish Smith Tuck

12/13| Advanced Tax Return Analysis

Instructor: David Osburn, Founder and Managing Member

Company: Osburn & Associates